

# MEETINGS AT THE ROSE & CROWN HOTEL



## WE ARE READY WHEN YOU ARE!

We have updated our meeting room capacities following Government advice, to ensure everyone remains at a safe distance whilst using our facilities. We have displayed non-social distancing capacities in the grey columns and our new social distanced capacities in the blue columns.

| ROOM NAME       | THEATRE      |                  | CLASSROOM    |                  | BOARDROOM    |                  | U-SHAPE      |                  | BANQUET      |                  | DIMENSIONS (M) | HEIGHT (M) |
|-----------------|--------------|------------------|--------------|------------------|--------------|------------------|--------------|------------------|--------------|------------------|----------------|------------|
|                 | MAX CAPACITY | SOCAL DISTANCING |                |            |
| THE ROSE ROOM   | 100          | 25               | 40           | 16               | 60           | 20               | 50           | 20               | 60           | N/A              | 8 x 5          | 2.55       |
| THE PRISON ROOM | 20           | 9                | 8            | 3                | 14           | 6                | 12           | N/A              | N/A          | N/A              | 4 x 6          | 2.15       |
| THE RESTAURANT  | 70           | 25               | N/A          | N/A              | 30           | 12               | 50           | 50               | 60           | N/A              | 6 x 11         | 2.15       |

\*please note all meetings have a maximum capacity of 30 delegates as per current government guidelines, subject to change.

## LET'S GET BACK TO BUSINESS

The highest standards are being maintained throughout the hotel, so that even at a distance, our team can look after you with their usual warmth and hospitality. Here's a reminder of some of the measures in place:



### CONTACTLESS SERVICES & ENHANCED CLEANING

Whether it's checking in and out or ordering refreshments – we have invested in making our services available digitally. We have an enhanced deep cleaning programme, Perspex screens have been installed where possible and all of our team will follow a policy of no physical contact, maintaining social distancing wherever possible.



### ROOM LAYOUT

We have ensured that our new room layouts meet the Government guidelines on social distancing to ensure you and your delegates remain safe. Rooms are cleaned and fully sanitised between each use and we are operating on a card payment only system in all areas of the hotel.



### HAND SANITISER

We have installed hand sanitising stations in all public areas of the hotel and ensuring all touch points are sanitised after each use. Guests are required to wear a face mask in all public areas of the hotel (excludes areas such as the restaurant, bar and bedrooms).



### REFRESHMENTS AND LUNCH

Food and refreshments can be pre-ordered from our team for pre-arranged times throughout the day. We are also able to provide packed lunches individually and safely wrapped for each delegate if you prefer.

[WWW.ROSEANDCROWNCOLCHESTER.CO.UK](http://WWW.ROSEANDCROWNCOLCHESTER.CO.UK)

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## COVID-19 CONTROL MEASURES FOR BUSINESS MEETINGS

In order to be a Covid-19 Secure Venue, the Hotel has a significant number of control measures in place to minimise the risk of transmission of Covid-19 amongst its guests and employees. These measures have been generated in line with the Government Guidance documents for Hotels, Restaurants, Spa's & Fitness and other relevant activities in the property.

There are in addition some specific measures that the Government have advised need to be in place to enable Business Meetings to take place. It is important that we make you aware of these to ensure that your event is as safe as possible for you and your guests.

- No more than 30 people can attend the meeting. This number includes anyone who is in the room with the exception of the Hotel employees
- It is crucial that no guests are showing any symptoms of COVID-19. Anyone displaying symptoms should stay at home and get tested
- If anyone becomes unwell with symptoms of COVID-19 they should immediately advise the Event Manager, leave the event and contact 119 for advice about testing and isolation
- Your other guests should be made aware and reminded to wash their hands thoroughly but they do not need to take any other specific action unless they develop symptoms themselves or are advised to do so by NHS Test and Trace
- Guests must wear a face covering whilst indoors in public areas in line with the guidance on face coverings. Whilst in the meeting itself, the face covering can be removed so long as the social distancing from other guests is maintained
- Guests should regularly wash their hands and use the hand sanitisers that are provided around the Hotel
- Guests from separate households/bubbles need to follow social distancing guidelines throughout the meeting - 2 metres or 1 metre with risk mitigation (where 2 metres is not viable). This applies throughout the day and includes registration, coffee and meal breaks as well as in the meeting itself
- Seating arrangements must follow social distancing guidance
- Meeting tables will not be set with common use items such as note pads & pencils. If your guests require these they will be placed on the credenza/table in the meeting room for your guests to access
- Employees will serve all food and drinks to the guests. Individual bottles of mineral water will be placed on the meeting table for each guest
- Guests should remain seated as much as possible to support social distancing safety measures and they should avoid physical contact with individuals from different households
- Speakers and attendees must take care not to raise their voices and must avoid speaking face to face
- The use of common shared items such as flip chart pens, laptops, training aids etc. should be avoided. If any are used or documents circulated for general use, please ask your guests to sanitise their hands once they have used / received these items
- In order to circulate fresh air into the room, breaks are required at least every 2 hours so that the doors & windows can be opened to allow the meeting room to ventilate naturally for a short period of time



- The guests attending this meeting must avoid contact with any guests who are not part of the same meeting. This will include hotel residents and guests attending other meetings in the Hotel
- To support the NHS Test and Trace programme, a list of all guests' names with contact details must be provided to the Event Manager. This will be kept for 21 days in case there is a need for your guests to be contacted. The details will not be used for marketing purposes

We appreciate your assistance in ensuring that your guests follow this guidance.

UPDATED: September 2020.